



**“From implementation to going live, we have been really impressed with the professionalism of the Hireserve team who have handled all phases of the implementation.”**

Thordur S. Oskarsson, Managing Director, Intellecta

#### Intellecta

Intellecta is an independent and employee owned management consulting firm based in Reykjavik, Iceland. Founded in 2000, the organisation offers consulting and recruitment solution services focusing on three key areas: business and strategy planning, organisational and human resources recruitment as well as management research.

Working with all kinds of companies ranging from start-up ventures to large multi-nationals across a wide range of industries, the team has a strong professional

background and extensive international experience.

#### Challenges

Intellecta has built an excellent reputation for constantly delivering the right candidate for their clients' needs. Through local knowledge and thorough research, the company consistently delivers results for their clients looking to match senior, unique and often challenging to fill positions.

Prior to implementing an e-recruitment software solution the company used traditional methods for search and selection which they found were far too administrative

driven, inefficient and lacked flexibility, both internally and for their clients.

Intellecta wanted an e-recruitment solution that would enable it to gain significant business efficiencies and competitive advantage. It had to be user-friendly and intuitive as well as fast and easily accessible.

#### Solutions

Following an assessment of e-recruitment technology providers, Intellecta chose iCams, Hireserve's online recruitment solution, as it best fulfilled their needs and specifications. Hireserve was able

to demonstrate its expertise and competence in translating Intellecta's requirements into a finely configured e-recruitment solution, delivering and exceeding both need and expectation.

The hosted online solution now centralises the entire search and selection process for Intellecta and offers their customers a fast and efficient way to manage their recruitment needs.

#### Implementation

Hireserve worked closely with Intellecta to ensure a smooth implementation process. The Hireserve team was keen to deliver

to Intellecta's requirements, managing the project professionally and meeting Intellecta's expectations.

Paul Collins, Hireserve's Technical Team Supervisor and responsible for the Intellecta project said, "The partnership and collaboration with Intellecta worked very well and they were an excellent customer to work with. We found displaying some of the Icelandic characters particularly challenging. However we resolved the issue quickly, not only in the candidate portal screens but also in submitted applications in PDF format and emails sent within iCams. It makes our job so much easier when we have customers on board like Intellecta and the entire team enjoyed working on this project."

### Results

Thordur S. Oskarsson, Intellecta's Managing Director, said: "From implementation to going live, we have been really impressed with the professionalism of the Hireserve team who have handled all phases of the implementation."

He added, "It is also really beneficial to know that the development team is continuously improving and updating the system so one knows that we are getting the best possible e-recruitment product available."

Intellecta now has a steady stream of quality candidates through their website who can manage their application process; it is easy and efficient with all the information being automatically updated through the system.

Thordur added: "The system is living up to our expectations and our clients' feedback has been very positive."

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Hireserve Limited  
Butlers Barn  
Butlers Lands Farm  
Mortimer  
Berkshire RG7 2AG

0844 324 5027  
info@hireserve.com  
www.hireserve.com