Introductions

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Please join our LinkedIn User Group

https://www.linkedin.com/groups/7473079



Agenda

- Purpose of the interface update
- What changes have been made?
- How will these changes impact your users?
- When are these changes being deployed?
- The Hireserve Hub
- Upcoming Events
- Your Questions (via webinar chat)



Purpose of the interface update

- Improve general usability of the back office system
- Enhance the look and feel
- Maximise the available space available on the screen
- Improve the user experience on tablet devices
- All without negatively impacting existing users



What changes have been made?

- ✓ General enhancements to screen layout
- ✓ Improved main menu design
- ✓ Improved File/Options/History menu design
- ✓ Relocated the top menu links into a dropdown menu
- ✓ Enhanced quick find capability
- ✓ Added provision for a new 'Notifications Centre' (coming soon)
- ✓ Enhanced the look and feel of older style screens
 - Enhanced the look and feel of other screens (Released Q4 2016)
 - Database Search
 - Workflow Action
- ✓ Provided optimisation for tablet use

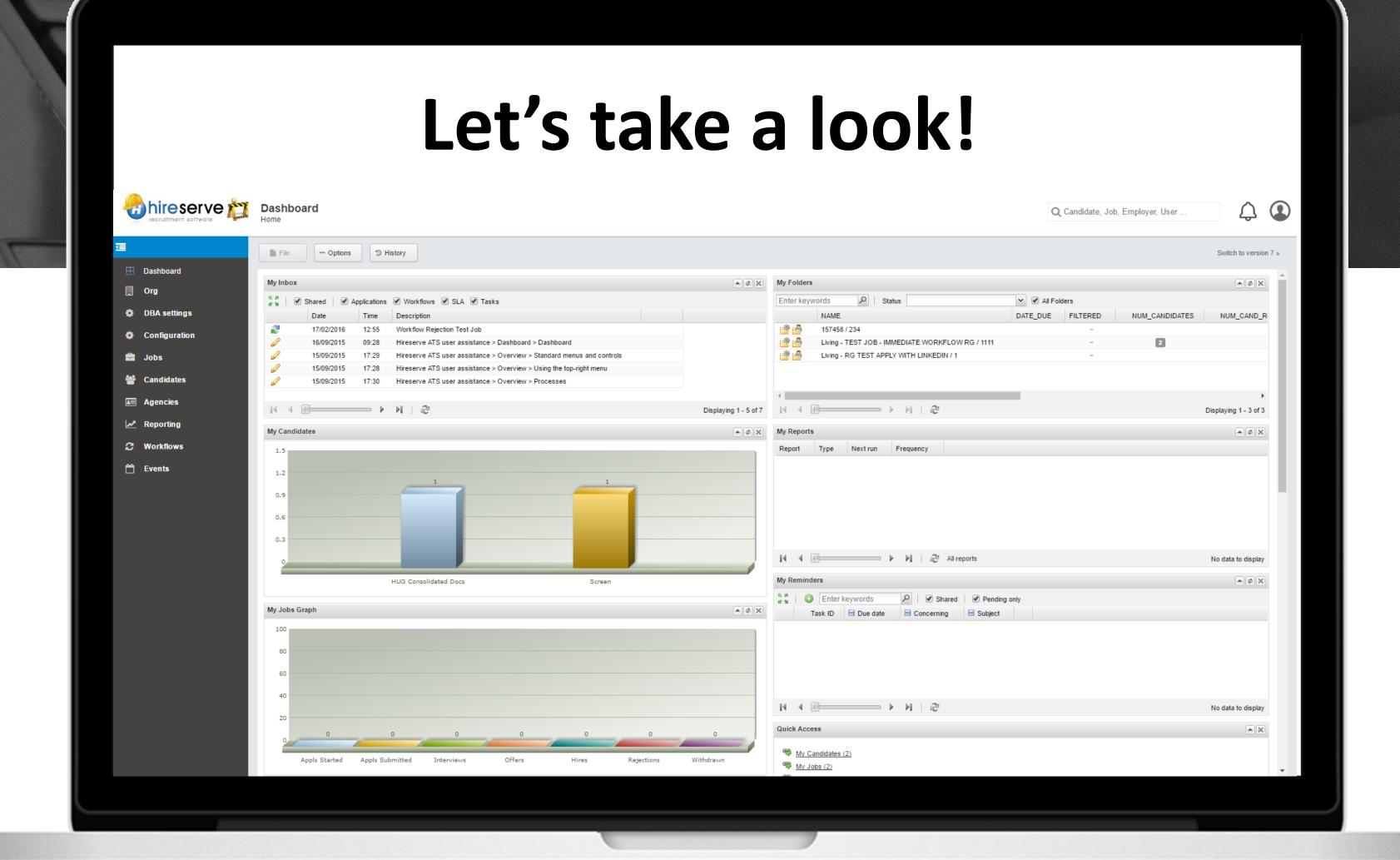


Tablet optimisation

- Created responsive elements of the product to minimise scrolling
- Increased the spacing between menu items to improve usability
- Increased the space between grid items to improve usability









How will these changes impact your users?

- The new design has been delivered in a way that minimises the impact to existing users of the system.
 - Essentially, everything is still in the same place it just looks nicer and works better
 - I. E.g. The main menu is still in the same place, and everything is presented in the same order, but it's visually more appealing and functions better
 - II. E.g. The quick find feature is still in the top right hand corner of the screen, but it looks nicer and functions better
- These are all very positive changes designed to improve the user experience
- There will no negative impact to existing users



When are these changes being deployed?

- The user interface will be updated on our production environment on Saturday 29th April at 8:00am.
- The system will be unavailable at this time for approximately 60 minutes
- These changes will be visible by all customers after 9:00am



Hireserve Hub



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Upcoming Events



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Resources

Hireserve Support Clinic

Wednesday 10th May 2017

Hireserve HQ, Basingstoke

09:30am - 12:30pm

14:00pm - 17:00pm

Support Clinic: 10th May 2017

Throughout the year we run regular support clinics so that users can benefit from free one-to-one support and advice from our team.

When: Wednesday 10th May

Time: Morning 09:30 – 12:30 | Afternoon 14:00 – 17:00 Where: Hireserve offices, Basingstoke, RG24 8NF

Cost: Free of charge

"It's a brilliant format and very helpful"

Spaces are limited at these sessions to ensure everyone benefits from as much dedicated support as possible, so do register as soon as you can.

Register now!

Your name*

Email*

Morning or afternoon session?*

Send



Questions?

(please ask questions via the chat function on the web conference panel)

