

## Candidate assessment criteria

2<sup>nd</sup> October 2019







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Caleb Chatfield Solutions Consultant https://www.linkedin.com/in/calebchatfield/ Helen Fendley Communications Executive https://www.linkedin.com/in/helen-fendley-64989279

Please connect with us, and follow Hireserve on LinkedIn: <u>https://www.linkedin.com/company/hireserve-limited</u>

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#### How to ask questions

1. In your GoToMeeting Panel, expand the Chat section



4. Click Send





#### Agenda

- Features and benefits
- Live demo
- Any questions?
- The Hireserve Hub
- New user guides
- Have your say!
- Sign up to receive our Customer Communications



### Key features and benefits

#### Features

- Comment section and rating system are available
- Star rating to display results
- Easy for Hiring Managers to use
- Can set up different ratings for Application stage and Interview stage

#### Benefits

- Allows you to input assessments into the ATS itself, rather than using spreadsheets
- You can see at a glance how well your candidates are performing against your criteria
- Empowers your Hiring Managers to take control of their shortlisting
- Allows you to see how your candidates meet your criteria at both Application and Interview stage



Please note...

You'll need to set up the following System Parameters in order to use the assessment criteria tool:

- ASSESSMENT\_COMMENTS\_ENABLED
- ASSESSMENT\_SCORE\_VS\_ID

Please contact the <u>Hireserve team</u> if you need any help in setting these up.













#### The Hireserve Hub

- Register for customer events
- Find guidance on ATS features
- Download information on new releases
- Access system updates and maintenance notifications

hireserve.com/Hireserve-hub/ Password: HsHbTS31\*

Also available through the ATS via the question mark icon in the top-right of your back-office dashboard.



#### New user guides

- We've been working on a new series of user guides to help you get the most from Hireserve ATS.
- You can find them all on the Hireserve Hub:

https://hireserve.com/hireserve\_hub/how-to/ user-guides-and-release-notes/





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#### Have your say!

- Would you like to see us run a webinar on a certain feature or topic? Is there a user guide that would be particularly useful to you?
- Complete our short survey to have your say in our future Customer Success initiatives!
  <u>https://www.surveymonkey.co.uk/r/8SXQK89</u>





Sign up to receive our Customer Communications

- Is there anyone in your team who should be receiving our Customer Communications, but isn't? They can register via the ATS back-office:
  - Select the person icon in the top-right of your Hireserve ATS back-office dashboard and click 'Account & Settings'.
  - 2. Click 'Manage the way the Hireserve team contacts you' to open a preferences pop-up.
- If you have any questions, please do get in touch with Helen, at <u>helen@hireserve.com</u>





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# Thank you!