

Online interviewing

2nd April 2020



Introductions



Caleb Chatfield
Solutions Consultant
<https://www.linkedin.com/in/calebchatfield/>

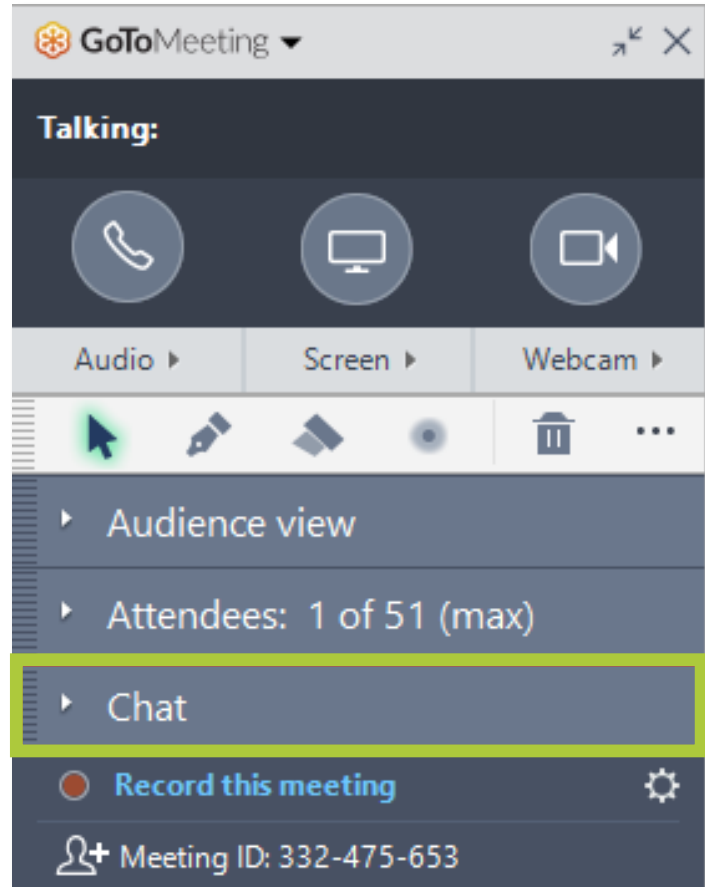


Helen Fendley
Communications Executive
<https://www.linkedin.com/in/helen-fendley-64989279>

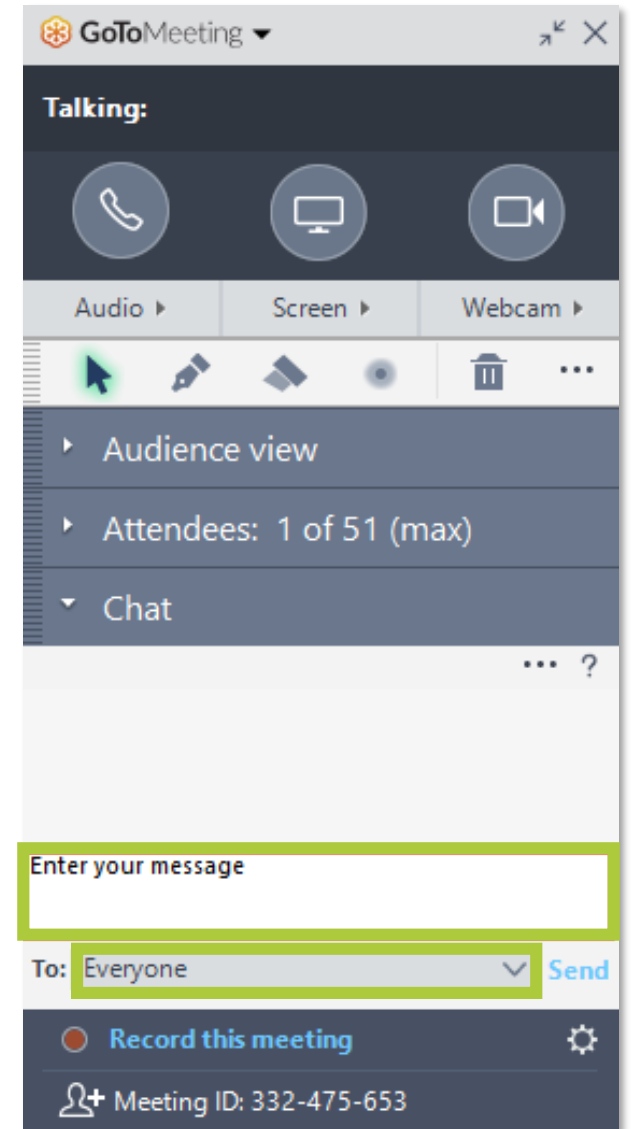
Please connect with us, and follow Hireserve on LinkedIn:
<https://www.linkedin.com/company/hireserve-limited>

How to ask questions

1. In your GoToMeeting Panel, expand the Chat section



2. Enter your question
3. To: Caleb Chatfield
4. Click Send



Agenda

- Current challenges and tools to solve them
- Live demo
- Any questions?
- Helpful resources
- The Hireserve Hub
- Hireserve User Group

Challenges and solutions

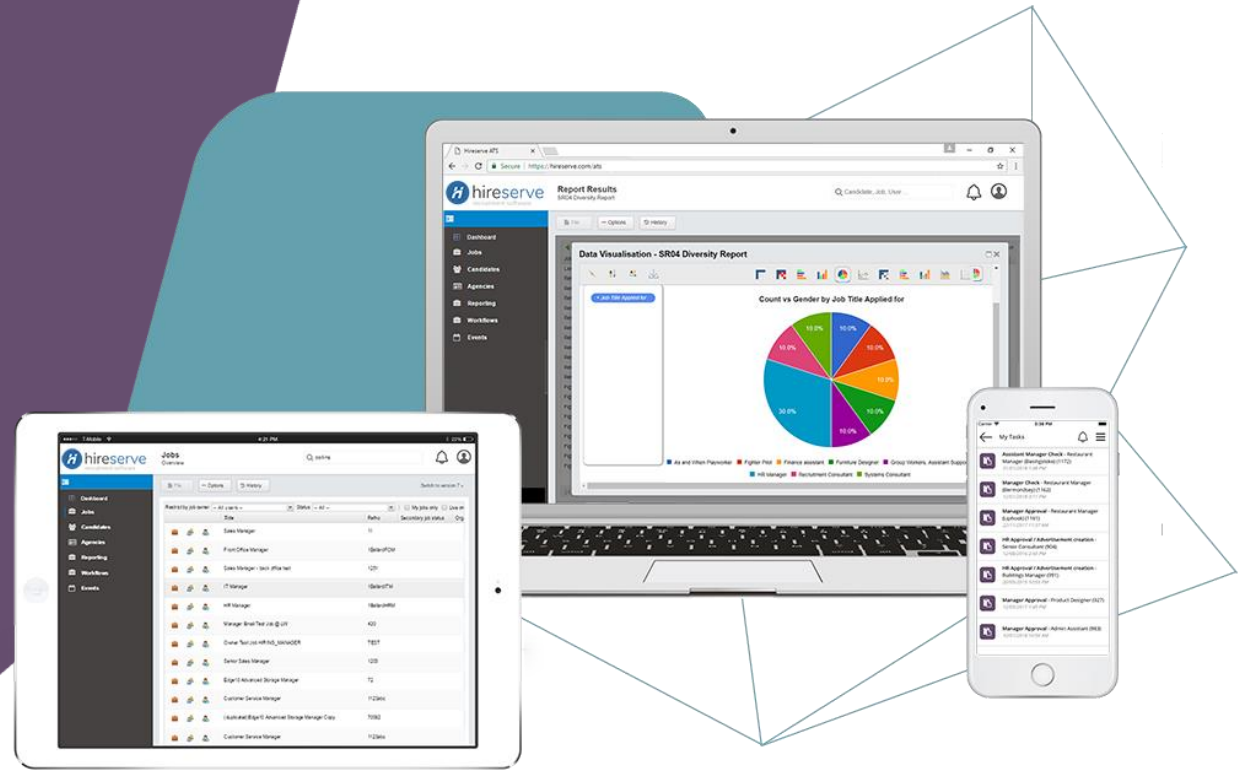
The challenges we face

- Many of us are now working from home
- This may have required changes in your usual recruitment process
- Maintaining communication lines with candidates and interviewees
- Uncertainty about how the landscape will change in the next few months

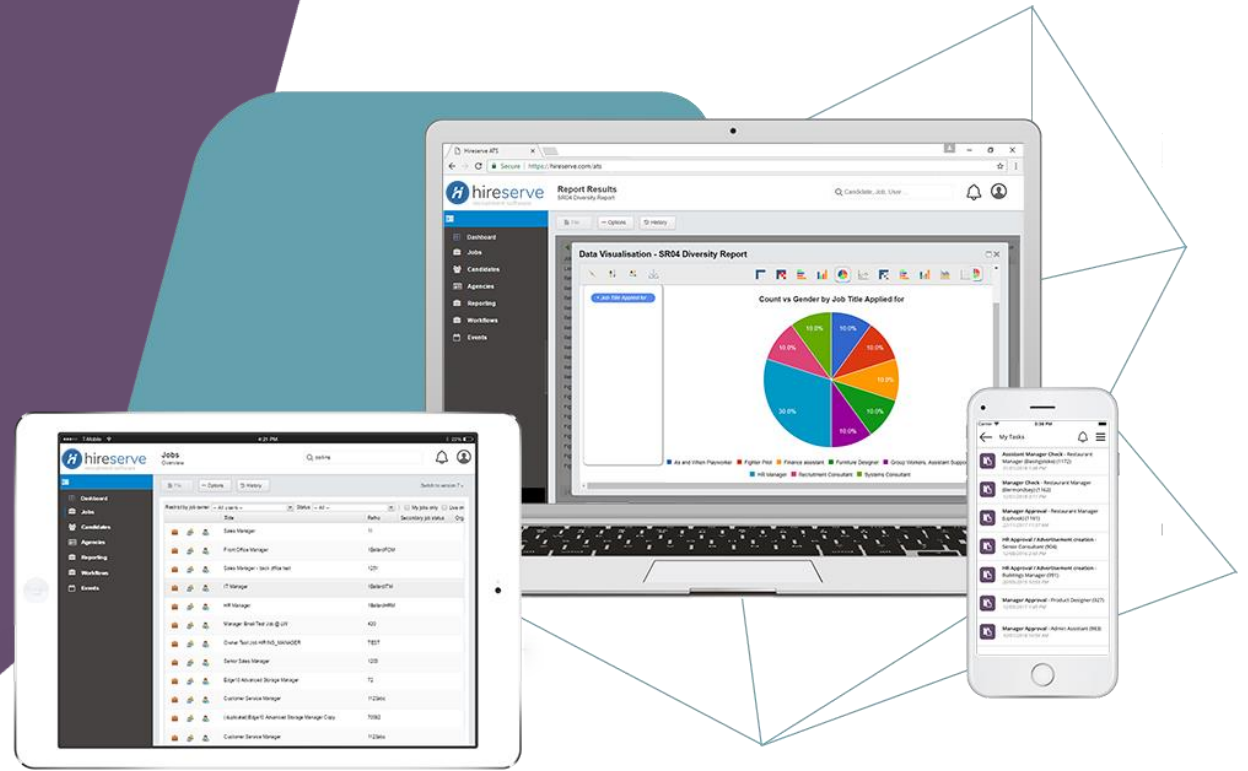
Tools you can use to solve them

- Email templates
- Interview scheduler
- Video conferencing tools (external software)
- Flexible configuration to allow for changes

Demonstration



Any questions?



Helpful resources:

▀ [New Email Library Guide](#)

▀ [Interview Scheduler Guide](#)

▀ Simply get in touch with the Hireserve team at support@hireserve.com to let us know if you'd be interested in any further training or consultation.



The Hireserve Hub

- Register for customer initiatives
- Download guidance on ATS features
- Find information on system updates
- Access system maintenance notifications

hireserve.com/Hireserve-hub/

Password: **HsHbTS31***

Also available through the ATS via the question mark icon in the top-right of your back-office dashboard.

Hireserve User Group: Postponed

- This year's User Group will be rescheduled for later this year. More details will be released soon.
- In the meantime, we will be releasing some online content, including information from our product roadmap. Watch this space!



Thank you!